

## Hurricane Resource List

[American Red Cross](#)

[FEMA](#)

[Disaster Assistance and Recovery](#)

[Small Business Administration](#)

[Disasters and Financial Planning: A Guide for Preparedness and Recovery](#)

[Picking Up the Pieces After a Disaster](#)

[AICPA's 360 Degrees of Financial Literacy: Disaster Planning for Small Businesses](#)

[South Carolina Department of Transportation \(road closures, traveler information\)](#)

[National Hurricane Center \(latest news advisories, marine safety\)](#)

[South Carolina Emergency Management Division](#)

[Ready.gov \(before, during and after a hurricane\)](#)

[South Carolina Attorney General](#)

[South Carolina Insurance Commissioner](#)

[South Carolina Licensing Board for Contractors](#)

[United Policyholders](#)

## **Insurance Company Claims Filing Telephone Numbers Find Your Insurance Company**

Policyholders with questions regarding their coverage for damage caused by a disaster should call the number provided on their policies or contact their insurance agent. Those policyholders unable to get to their policies can contact special toll-free numbers set up by insurance companies.

Keep in mind that due to high call volume in the wake of a disaster, it may take some time to get through on some numbers—please be patient.

Flood insurance policyholders who don't know who their insurer or administrator is can contact the [National Flood Insurance Program](#) (888-379-9531). The only information required is your name, the state where you live and your zip code.

Here is a list of claim contact numbers:

### **A**

AAA Insurance (Auto Club Family Insurance Company) 800-222-7623 ext. 5000

Acadia Insurance Company 800-444-0049, ext. 2600

ACE Private Risk Services 800-945-7461

ACE USA Clients receive individual 800 numbers or call 800 945-7461 (ACE USA/ACE Recreational Marine claims); 800 234-7354 (Disaster Mortgage Protection claims)

Acuity 800-242-7666

AGCS Marine 800-558-1606

Alabama Department of Insurance 334-269-3550

Alabama Municipal Insurance Corporation 866-239-AMIC

Alfa Insurance Group 888-964-2532

Allied Insurance 800-421-3535

Allmerica 800-628-0250

Allstate 800-54-STORM (800-547-8676)

Allstate Floridian Insurance Company 800-54-STORM (800-547-8676)

America First Insurance 877-263-7890

America's Health Insurance Plans (AHIP) 800-644-1818

American Bankers Insurance Company 800-245-1505

American Family Insurance 1-800-MY-AMFAM

American Federation Insurance Company 800-527-3907

American General Property Insurance Company of Florida 800-321-2452

American International Group, Inc. (AIG) 877-244-0304

American National Property & Casualty Company & Affiliates 800-333-2860

American Reliable Insurance Company 800-245-1505

American Security Insurance Company 800-326-2845

American Skyline Insurance Company 888-298-5224  
American States Insurance Company 888-557-5010  
American Strategic Insurance 866-ASI-LOSS (274-5677)  
American Superior Insurance 954-577-2202  
Arch Insurance 800-817-3252  
Argus Fire & Casualty 866-291-4609  
Armed Forces Insurance Exchange 800-828-7736  
Atlantic Mutual Insurance Company (New York Liquidation Bureau) 212-341-6814  
Atlantic Preferred Insurance Company 800-673-4952  
Auto Club Family Insurance Company (ACFIC) 800-222-7623 ext. 5000  
Auto-Owners Insurance Group 888-252-4626  
Avemco Insurance Company 800-874-9124  
AXA Re Property and Casualty 800-216-3711

## B

Bankers Insurance Company 800-765-9700  
Bankers Security Insurance Company 800-765-9700  
Berkley Mid-Atlantic Group 866-262-4178  
Bituminous 800-475-4477  
Bristol West Insurance Group 800-BRISTOL (800-274-7865)

## C

Capital Preferred 800-734-4749 or 888-388-2742  
Catawba Insurance 800-711-9386  
Catlin US 800-216-0652  
Century Surety Insurance Company 800-850-0432  
Chartis Commercial and Personal customers call 877-399-6442  
Chartis' Private Client Group call 888-760-9195  
Chubb Group of Insurance Cos 800-252-4670 (800-CLAIMS-0); [Online Claim Reporting](#)  
Church Mutual Insurance 800-554-2642  
Citizens Property Insurance Corp. 866-411-2742 (866-411-CPIC)  
Cincinnati Insurance Company (call your local agent first and then 877-242-2544)  
Clarendon National Insurance Company 800-216-3711  
Clarendon Select Insurance Company 800-509-1592  
CNA (First Notice Systems) 877-CNA-ASAP (877-262-2727); (non-toll-free, for those experiencing difficulties accessing the FNS number) 413-858-4137  
Coast National General Agency 800-BRISTOL (800-274-7865)  
Colony Insurance Company 800-577-6614 ext. 1715  
Colorado Casualty 888-298-3778  
Companion Property & Casualty 800-649-2948  
Connecticut FAIR Plan 860-528-9546  
Continental Western Insurance Company 800-444-0049, ext. 2600

COUNTRY Financial 1-866-COUNTRY  
CUNA Mutual 800-637-2676  
Cypress 888-352-9773

## D

Dairyland Insurance Company (see Sentry Insurance)  
Drive Insurance from Progressive 800-925-2886

## E

EMC Insurance Companies 888-362-2255  
Encompass Insurance Company 800-588-7400  
Erie Insurance Group 800-367-3743

## F

Farmers 800-435-7764; iClaim App: <http://www.farmers.com/iclaim.html> Farmers:  
Spanish Language Line 877-732-5266  
FCCI (first report of injury) 800-226-3224  
Federal Mutual 888-333-4949  
Federated National Insurance Company 800-420-7075  
FEMA 800-427-4661  
Fidelity & Casualty Insurance Company 800-725-9472  
Fidelity National Insurance Company 800-220-1351  
Fidelity National Indemnity Insurance Company 800-725-9472  
Fidelity National Property and Casualty Insurance Company 800-725-9472  
Fireman's Fund 888-347-3428 (888-FIREHAT); Mobile App First Floridian 800-252-4633 (800-CLAIM33) (personal); 800-238-6225 (business)  
First Premium Insurance Group (Lloyd's Mobile Home) 800-432-3072  
First Protective Insurance Company 877-744-5224  
First Trenton 800-468-7341  
Florida Department of Insurance 800-342-2762  
Florida Family Insurance Company 888-486-4663 or 888-850-4663  
Florida Farm Bureau Insurance Companies 800-330-3327  
Florida Peninsula Insurance Company 877-994-8368  
Florida Select 888-700-0101  
Florida Preferred Property Insurance Company 800-673-4952  
FM Global 877-639-5677 (877-NEWLOSS)  
Foremost Insurance Company 800-527-3907  
Forest Insurance Facilities, Inc 888-892-4381

## G

GE Employers Re 866-413-8978  
GEICO 800-841-3000; Claims site

General Casualty (QBE) 888-737-8256  
General Star Indemnity Company 800-624-5237  
General Star National Insurance Company 800-624-5237  
Georgia Casualty & Surety 800-279-8279 (claim reporting); 866-458-7506 (claim dept.)  
Georgia Farm Bureau 866-842-3276  
Germania Insurance 877-437-6264  
GMAC Insurance (Auto Claims) 800-468-3466  
Golden Eagle Insurance 800-238-3085  
Granada Insurance Company 800-392-9966  
Great American 800-221-7274  
Guardian Life Insurance Company of America 866-367-4077; (610-807-7954)  
Guide One 888-748-4326

## H

The Hanover Insurance Company 800-628-0250  
Harbor Insurance Company 800-216-3711  
Harleysville Insurance 800-892-8877; Flood claims – 800-759-8656  
The Hartford 800-243-5860 ONLINE: [www.thehartford.com/heretohelp](http://www.thehartford.com/heretohelp)  
Hartford Steam 800-HSB-LOSS  
Holyoke Mutual 800-225-2533  
Horace Mann 800-999-1030  
Hull & Company 800-241-4855

## I

ICAT 866-789-4228  
IDS Life Insurance Company (Ameriprise Financial) 800-862-7919  
IDS Life Insurance Company of New York (Ameriprise Financial) 800-541-2251  
Imperial Fire & Casualty Insurance Company 800-960-5677  
Indiana Insurance 800-279-7221  
Industrial Risk Insurers 860-520-7347 (Business claims)  
Infinity Insurance Companies 800-334-1661  
Insurance Placement Facility of Delaware 800-462-4972  
Insurance Placement Facility of Pennsylvania 800-462-4972  
Interstate Fire & Casualty 800-456-8458, ext. 770

## K

Kemper Auto and Home 888-252-2799

## L

Liberty Mutual Insurance 800-2-CLAIMS (800-225-2467);

Apps: [iPhone](#) or [Android](#) Liberty Northwest 800-289-0930  
Lloyd's America Helpline 866-264-2533  
Louisiana Citizens Property Insurance Corporation 800-931-9548  
Louisiana Department of Insurance 800-259-5300 (toll-free inside Louisiana only);  
225-342-5423  
Louisiana Farm Bureau 866-275-7322

## M

Main Street America Group 877-282-3844  
Maryland Joint Insurance Association 800-492-5670  
Massachusetts Bay Insurance Company 800-628-0250; or 508-855-2288  
Massachusetts Property Insurance Underwriting Association 800-851-8978  
Mercury Insurance Group 800-987-6000  
MetLife Auto & Home 800-854-6011; f: 866-743-1546;  
email: [MET\\_CAT@metlife.com](mailto:MET_CAT@metlife.com) Middleoak Insurance p: 800-225-2533 option 7; f:  
866-  
514-9861 or  
email: [stormclaims@middleoak.com](mailto:stormclaims@middleoak.com) or [firstreports@middleoak.com](mailto:firstreports@middleoak.com) Middlesex  
Insurance Company (see Sentry Insurance)  
Mississippi Farm Bureau 866-275-7322  
Mississippi Residential Property Insurance Association 800-931-9548  
Mississippi Windstorm Underwriting Association 800-931-9548  
Montgomery Insurance 800-561-0178

## N

National Automotive Insurance 800-577-9471  
National Casualty Company 800-423-7675  
**National Farmers Union (QBE) 866-638-5677**  
National Flood Insurance Program (NFIP) 800-621-3362  
National Insurance Company 800-239-2121  
National Security Underwriters 800-256-8277 (Alexandria); 800-738-8555 (South  
Bunkie)  
Nationwide 800-421-3535  
New Jersey Insurance Underwriting Association 973-297-5235  
New York Property Insurance Underwriting Association 212-208-9701; Outside NYC  
800-522-3372  
North Pointe Insurance Company 877-878-1991

## O

Ohio Casualty 866-255-5530  
Ohio Casualty and West American Insurance Company 888-701-8727  
Old Dominion Insurance Company 877-425-2467 or 800-606-7992

Omaha Property & Casualty 800-638-2592 (Flood only)  
Omega Insurance Company 800-216-3711  
OneBeacon 877-248-3455 (Commercial Claims only); f: 866-213-2802;  
email: [claims@onebeacon.com](mailto:claims@onebeacon.com)

## P - Q

Patriot General Insurance Company (see Sentry Insurance)  
Peerless Insurance 800-522-7152  
Pharmacists Mutual Insurance Company 800-247-5930  
Poe Financial Group 800-673-4952  
Progressive 800-PROGRESSIVE (776-4737); or 719-432-0264  
QBE Agri 800-777-0078 or 425-562-5264  
QualSure Insurance Corp. 877-563-0150

## R

Regency (Tower Hill) 800-216-3711  
Republic Fire & Casualty (Homeowners, Dwelling Fire, Auto & Commercial) 800-4510286  
Republic Group (Republic Fire & Casualty, Republic Underwriters Southern Ins Co, Southern Underwriters Ins) 800-451-0286  
Republic Underwriters (Commercial) 800-451-0286  
Rhode Island Joint Reinsurance Association 617-723-3800; 800) 851-8978  
RLI Insurance Company 800-84-ROYAL (800-444-0406)  
Royal & SunAlliance 800-847-6925

## S

Safeco Insurance 800-332-3226; [iPhone App](#) Safeway Insurance Company 800-252-3251  
Scottsdale Insurance Company 800-423-7675  
Security National Insurance Company 800-BRISTOL (800-274-7865)  
Selective 866-455-9969  
Sentry Casualty Company (see Sentry Insurance)  
Sentry Insurance a Mutual Company (Transportation claims) 800-638-8763; (Life claims) 800-533-7827; (Other claims) 800-638-8763 Sentry Life Insurance Company (see Sentry Insurance)  
Sentry Select Insurance Company (see Sentry Insurance)  
Service Insurance Company 800-780-8423  
Shelter Insurance Group 800-SHELTER (800-743-5837)  
Sompo Japan 800-444-6870  
South Carolina Wind & Hail Association 803-744-4319  
Southern Family Insurance Company 800-673-4952

Southern Fidelity 866-874-7342  
Southern Insurance Company (Commercial) 800-451-0286  
Southern Underwriters (Commercial) 800-451-0286  
Southwest Business Corp. (Lloyd's Excess Flood) 800-527-0066 ext. 7389  
St. Johns Insurance Company 800-748-2030  
State Farm Insurance 800-SF-CLAIM (800-732-5246)  
Sunshine State Insurance Company 877-329-8795

## T

TAPCO 888-437-0373  
Texas Department of Insurance Consumer Help Line 800-252-3439  
Texas Farm Bureau 800-266-5458  
Texas Select Lloyds Insurance Company 866-887-7276  
Texas Windstorm Insurance Association 800-788-8247  
The Timbermen Fund (Louisiana Safety Association of Timbermen-SIF) 877-628-6730  
Tower Hill Insurance Companies 800-216-3711 or 800-509-1592  
Travelers Personal Insurance 800-252-4633 (800-CLAIM33)  
Travelers Business Insurance 800-238-6225  
21st Century Insurance 888-244-6163

## U

Unemployment Insurance 866-4-USA-DOL (866-432-0264)  
Unigard (QBE) 800-777-0078  
Union Insurance Company 800-444-0049, ext. 2600  
United Fire Insurance Company 800-343-9131  
United Property and Casualty Company 800-861-4370  
Universal Insurance Company 888-846-7647  
USAA 800-531-8722; Mobile App; Online Claims USF&G 800-787-2851; 800-6316478 (homeowners claims); 407-660-9000 (customer service)  
USLI 800-523-5545 Utica  
National 800-216-1420

## V - Z

Valley Forge Life Insurance (Subsidiary of CNA) 800-437-8854  
Vanguard Fire & Casualty Company 888-343-5585  
Virginia Property Insurance Association 804-591-3700  
Westfield Insurance 866-937-2663  
Willis Group 877-725-9679  
XL Insurance 800-688-1840  
Zenith (first report of injury) 800-440-5020  
Zurich Insurance Company 800-987-3373 or email [usz\\_carecenter@zurichna.com](mailto:usz_carecenter@zurichna.com)